

San Francisco International Airport

NOTICE

July 26, 2023

TO: San Francisco Taxi Drivers

SUBJECT: Taxi Luggage Reminder

Taxi drivers are required to take all luggage presented by a customer. The only exceptions are:

- A single piece clearly exceeds the available dimensions of the taxi (such as a surfboard in a Prius)
- An attempt is made to load all the luggage and it is demonstrated that it will not fit.

It is not acceptable to simply claim that the luggage will not fit without attempting to load it first. Drivers who do not attempt to fit the customer's luggage may be cited for fare refusal. If you have any issues, contact Curbside Management at 650-821-2700