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FOR IMMEDIATE RELEASE

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PRESS RELEASE (Revised) **SFMTA Weekend Transit and Traffic Advisory** For Saturday, September 22, 2018

Addition to Construction Work: NEW: Nighttime Closures for Tree Removals

San Francisco—The San Francisco Municipal Transportation Agency (SFMTA) releases the following upcoming event-related traffic and transit impacts for this weekend, Thursday, September 20 through Wednesday, September 26, 2018. Anyone traveling in San Francisco can check www.sfmta.com or call 311 to find out which of the 83 Muni lines will get them where they want to go. All road users are encouraged to be aware, share the roadway and to follow all rules to ensure everyone's safety. Whether you are riding Muni, taking a taxi, walking, riding a bike or driving, please remain vigilant to keep everyone safe. If you see suspicious activity, please report it.

For real-time updates, follow us on www.twitter.com/sfmta muni visit http://www.sfmta.com/signup to sign up for real-time text messages or email alerts.

For details of Muni re-routes, visit http://www.sfmta.com/news/alerts. This website will be updated when it is closer to the event date.

For additional notifications and agency updates, subscribe to our blog, <u>Moving SF</u> for <u>daily</u> or weekly updates.

Two Concerts at AT&T Park

Thursday, September 20: The Eagles will be performing at AT&T Park. The concert will start at 5 p.m. Attendance is expected to be 35,000.

Friday, September 21: The Journey, Def Leppard & Foreigner will be performing at AT&T Park. The concert will start at 6 p.m. Attendance is expected to be 35,000.

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During each concert, heavy traffic is expected in and around AT&T Park. Those who choose to drive should allow extra travel time.

A street closure of Terry Francois between 3rd and South streets will be required from 2:30 p.m. until midnight, each day, Thursday, September 20 and Friday, September 21.

Motorists are advised to avoid the increased congestion in downtown San Francisco and to avoid using the Bay Bridge two hours before and after the concert. Use of public transit, taxi, bicycles or walking is recommended.

Muni Service to AT&T Park

The following Muni service will be available to and from the event: E Embarcadero; T Third; N Judah; Metro Ballpark Shuttles; 10 Townsend; 30 Stockton; 45 Union/Stockton; and 47 Van Ness.

The SFMTA will provide additional Metro train service to the ballpark.

Options for Buying Muni Tickets

Muni Ticket Sales - In Person

Muni customers may purchase their fare in advance, on-board vehicles and at any Muni ticket vending machine.

Muni customers transferring from BART may purchase round trip Muni transfer tickets at the Embarcadero Station two and a half hours prior to the start time of the concerts.

Transfers will be valid for up to two hours after the end of event.

Use of Clipper® Card

Event participants are encouraged to use Clipper® Card to get to AT&T Park. Customers using Bay Area public transportation systems are strongly encouraged to purchase their fares in advance or use Clipper® Card to attend the event. Customers using a Clipper Card receive 50 cents off an adult single ride when transferring to Muni from BART, Golden Gate Ferry and Transit, and San Francisco Bay Ferry routes (Oakland-Alameda, Harbor Bay and Vallejo). Golden Gate Ferry and Transit and San Francisco Bay Ferry provide the same discount on return trips.



To learn more about transfer discounts, please visit transfer discounts.

For more information on using Clipper Card on Muni, please visit <u>clippercard.com/muni.</u>

Purchase Muni Fare using MuniMobile

Event participants may use <u>MuniMobile</u>, an official SFMTA app, to save time by instantly buying tickets for Muni bus, rail, cable car, and paratransit services on their iPhone and Android devices. Tickets can be purchased through a credit/debit card or PayPal account for individual or multiple riders on one smartphone. Customers can buy tickets ahead of time and activate when they are ready to ride - with MuniMobile, your phone is your fare.

Purchase Single Ride Muni Fare Electronically

Muni customers who purchase fares in advance using a Clipper[®] Card or use the official SFMTA app, MuniMobile, can save 25 cents per trip. A single ride fare on Muni is good for two hours of travel, whether it be on a single route or a trip with multiple transfers across buses and light rail.

For more details visit https://www.sfmta.com/getting-around/transit/fares-passes/single-rides-transfers.

Other Transportation to AT&T Park

Taxi Service

Temporary taxi stands for the event will be in place at the following locations:

- East side of 2nd Street between King and Townsend streets, **seven** spaces
- West side of 2nd Street between King and Townsend streets, **two** spaces
- West side of 2nd Street between Townsend and Brannan streets, **five** spaces
- West side of 3rd Street between King and Townsend streets, **five** spaces

For details about transit service to AT&T Park, including connections from Bay Area transit systems to Muni, please visit http://www.sfmta.com/getting-around/destinations/att-park.

Transbay Service

Event participants can also take a ferry to AT&T Park:

- From Oakland, Alameda and Vallejo, please visit http://sanfranciscobayferry.com
- From Larkspur/Marin County, please visit http://www.goldengateferry.org

Ferry will depart promptly 30 minutes after the final out.

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For directions going to AT&T Park by various means of transportation, please visit the Giants website at http://sanfrancisco.giants.mlb.com.

For regional transit information for BART, Caltrain and the ferries as well as traffic, please visit www.511.org.

Special Event Parking Rates

During baseball games and other events at AT&T Park, parking meters close to the ballpark will charge a special event rate of \$7 per hour. These rates help make more parking spots available in South Beach and Mission Bay and help reduce congestion by discouraging circling for free or cheap parking near the ballpark.

For more information and a map of the special event rate area, please visit https://www.sfmta.com/getting-around/drive-park/demand-responsive-pricing/event-pricing-evening-metering.

Garage Parking

If public transit is not a preferred option to attend the event, participants may consider parking in the City's garages at Moscone Center Garage located at 255 3rd Street or at Fifth & Mission Parking Garage located at 833 Mission Street. Both garages are about 15-20 minute walk from AT&T Park. Parking at these garages will be available in the afternoon and evening on most days. Rates listed are per hour:

Moscone Center Garage*

Noon to 3 p.m.: \$5.50
3 to 6 p.m.: \$2.00
6 p.m. to Closing: \$1.00

^{*}Garage closes at 9 p.m., Sunday; at 12 a.m., Monday through Thursday; and at 2:30 a.m., Friday and Saturday. For more details, visit Moscone Center Garage.



Fifth & Mission Parking Garage**

6 a.m. to Noon: \$3.00
Noon to 6 p.m.: \$4.00
6 p.m. to 6 a.m.: \$3.00

For details about transit service to AT&T Park, including connections from Bay Area transit systems to Muni, please visit http://www.sfmta.com/getting-around/destinations/att-park.

Dreamfest

Starting Saturday, September 22, there will be a rolling series of street closures around the Civic Center area to prepare for the Dreamfest event. See more details below.

Wednesday, September 26: The Dreamforce convention gala and benefit concert for UCSF Benioff Children's Hospitals will be held at City Hall and Civic Center Plaza, from 8 a.m. to 7 p.m. Attendance of 27,000 is expected for the concerts featuring Metallica and MC Hammer

For additional details, visit: https://www.theconcertforkids.com/.

Starting at 7 a.m., Saturday, September 22, a rolling series of closures will be required in the area, beginning with Fulton Street between Larkin and Hyde streets on and expanding to include Larkin, Grove streets and Dr. Carlton B Goodlett Place.

The following street closures will be required:

- 7 a.m., Saturday, September 22 to 7 p.m., Saturday, September 29:
 - Fulton Street between Larkin and Hvde streets
 - Larkin Street (easternmost northbound lane only) between Hayes and McAllister streets
- 7 a.m., Sunday, September 23 to 7 a.m., Saturday, September 29:
 - Grove Street between Polk and Larkin streets
- 7 p.m., Tuesday, September 25 to 8 a.m., Thursday, September 27:
 - Larkin Street between Hayes and McAllister streets
 - o Grove Street between Van Ness Avenue and Polk Street
 - Grove Street between Larkin and Hyde streets

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^{**}Garage is open 24/7. For more details, visit Fifth & Mission / Yerba Buena Garage.



Dreamfest continued

Street Closures continued

- 7 p.m., Tuesday, September 25 to Noon, Thursday, September 27:
 - Tom Waddell Place between Van Ness Avenue and Polk Street*

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*Note: Local access will be allowed

The following Muni routes will be affected: **19 Polk and 21 Hayes**.

Dreamforce Convention

Now through Saturday, September 29: A street closure of Howard Street between 3rd and 4th streets is in effect for the Dreamforce Convention until 8 p.m., Saturday, September 29.

Tuesday, September 25 through Friday, September 28: The Salesforce Corporation will be holding its yearly Dreamforce Convention at the Moscone Center. Conference hours will be from 8 a.m. to 8 p.m., each day. An attendance of 60,000 is expected to attend workshops and product demonstrations at Moscone Center North, South and West.

For more event details, please visit https://www.salesforce.com/dreamforce/.

Significant traffic congestion is anticipated in and around Moscone Center between 7 a.m. and 7 p.m. daily for the duration of the closure. Travelers are encouraged to take public transportation or use alternate routes. There will be heavy pedestrian traffic in the area.

Howard Street traffic will be detoured via southbound 2nd Street to Harrison Street, or via New Montgomery Street to Hawthorne Street to either Folsom or Harrison streets.

There will be signed bicycle detour for people on bikes on Howard Street to turn north at 2nd Street to Market Street. People on bikes who wish to stay on Howard Street will have the option to dismount at Howard and 3rd streets and walk their bicycle through the event along the north sidewalk.

Signage will be placed in advance of the street closures and detour routes.

Caltrans will activate electronic message signs on major freeways entering the city to notify motorists of the closures.

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Dreamforce Convention continued

SFMTA Parking Control Officers and San Francisco Police Officers will be deployed at key intersections throughout the closures.

The following Muni routes will be affected: 8 Bayshore; 8AX Bayshore A Express; 8BX Bayshore B Express; 10 Townsend; 12 Folsom; 14 Mission; 14R Mission Rapid; 14X Mission Express; 30 Stockton; 45 Union/Stockton; 81X Caltrain Express; and 82X Levi Plaza Express.

There will be temporary taxi stands for **pick up and drop off only**:

- Eastside of Third Street (northbound) between Howard and Minna streets
- Southside of Howard Street (westbound) between 4th and 5th streets

Roadworks Steamroller Printing Festival

Sunday, September 23: The 15th Roadworks Steamroller Printing Festival, a day-long public printmaking and book arts festival featuring a wide attendance of arts and crafts vendors. The festival will take place on Rhode Island Street between 16th and 17th streets from 11 a.m. to 4 p.m.

For event details, please visit https://sfcb.org/roadworks2018.

A street closure of Rhode Island Street between 16th and 17th streets will be required from 6 a.m. to 6 p.m.

The following Muni routes will be affected: 10 Townsend and 19 Polk.

Sunday Streets – Tenderloin

Sunday, September 23: The ninth Sunday Streets event will take place in the Civic Center and Tenderloin neighborhoods. This event route, travels along Fulton Street, Ellis Street, Golden Gate Avenue, Jones, Turk and Larkin streets. The route will be available for recreational activities from 11 a.m. to 4 p.m. The event is free to all participants.

For further event details, please visit http://www.sundaystreetssf.com/sunday-streets-2018/tenderloin092318/.



Sunday Streets – Tenderloin continued

The following street closures will be required from 10 a.m. to 4:30 p.m.

- Jones Street between Ellis Street and Golden Gate Avenue
- Larkin Street between Grove and O'Farrell Streets
- Fulton Street between Larkin and Hyde streets
- Ellis Street between Larkin and Taylor streets
- Golden Gate Avenue between Polk and Jones streets

Cross traffic will be allowed at the following locations:

- Eastbound on McAllister Street
- East and westbound on Eddy Street at Larkin and Leavenworth streets
- Northbound on Leavenworth Street

Traffic will be controlled by Parking Control Officers and San Francisco police officers.

The following Muni lines and routes will be affected: 5 Fulton; 19 Polk; 27 Bryant; 31 Balboa; and 38 Geary.

San Francisco Giants Baseball Game and Transportation Options

Monday, September 24 through Wednesday, September 26: The San Francisco Giants will play three home games against the San Diego Padres. Listed below are start times for these games: 1) 7:15 p.m., Monday; 2) 7:15 p.m., Tuesday; and 3) 7:15 p.m., Wednesday.

For more event details, please visit http://sanfrancisco.giants.mlb.com.

Muni Service to AT&T Park

The following Muni service will be available to and from the event: **E Embarcadero; T Third; N Judah; Metro Ballpark Shuttles; 10 Townsend; 30 Stockton; 45 Union and 47 Van Ness**.

The SFMTA will provide additional train service of Metro "ballpark shuttles" to the existing N Judah and T Third service to the ballpark.

For details of **Options for Buying Muni Tickets, Other Transportation to AT&T Park, Special Event Parking Rates and Options for Garage Parking**, refer to the previous event for two concerts event at AT&T Park on this release.



CONSTRUCTION WORK AND OTHER UPDATES

NEW: Bus Shuttles Substitute Powell-Mason Cable Car

Friday, September 21 through Saturday, September 29: To accommodate the Muni Cable Car Gearbox Rehabilitation Project, bus shuttles will substitute the Powell-Mason Line along the northern route from Powell to Washington streets to Taylor Street at Francisco Street. Bus service will begin at 10 p.m., Friday, September. 21 until the end of service on Saturday, September 29. Regular cable car service will resume at the start of service on Sunday, September 30.

Throughout the duration of bus substitution for cable car service:

- All other cable car lines will operate as usual.
- Powell-Mason line customers traveling to the northern terminal at Francisco and Bay can ride Powell-Hyde Line and transfer to a bus at Powell and Washington streets to continue the rest of the trip.
- The bus shuttles will follow the Mason Line and pick up passengers at the curb at cable car stops
- The terminal at Francisco and Bay streets will be out of service. There will be a temporary bus stop on Taylor, south of Francisco Street.
- Bus service will be free for customers transferring to or from cable cars.
- Regular fare of \$7 will apply on cable car.

For more details, visit https://www.sfmta.com/project-updates/powell-mason-cable-car-qearbox-rehabilitation.

NEW: Nighttime Closures for Tree Removals

Tuesday, September 25 through Thursday, September 27: Presidio Trust Tree Removal contractor crews will conduct removal of approximately 30 trees along southbound Highway 1, adjacent to the elevated section that runs through the Presidio.



NEW: Nighttime Closures for Tree Removals continued

To ensure drivers' safety during the tree removal, a closure of southbound Highway 1 between US101/Presidio Parkway and Lake Street will be required from 11:15 p.m. to 4:45 a.m., each night, from Monday, September 24 to Thursday, September 27. Northbound traffic will not be affected.

During the road closure, traffic will be detoured. Detour signs will be in place.

For additional details, visit https://www.presidio.gov/presidio-trust/planning/highway-1-tree-removals-september-2018.

The following Muni routes will be impacted: 28 19th Avenue (Outbound) and 91 3rd Street/19th Avenue Owl (Inbound).

UPDATE: Third Street Bridge Rehabilitation Project

Now through January 2020: Crews will begin Phase Two of the Third Street Bridge Rehabilitation Project.

Since Monday, September 17, 2018, the bridge draw span has been lowered and locked in the down position. For a major part of the 15-month construction duration, the bridge will remain accessible to vehicles, pedestrians and bicyclists. Over the course of the project, there will be some instances where a full short-term bridge closure will be required to gain access to areas underneath the bridge or to safely install scaffolding above the roadway.

Crews have begun setting up a construction yard along the northern half of Terry A. Francois Boulevard. Private vehicle access through Terry A. Francois Boulevard between 3rd Street and the Northeast corner is restricted. Access for emergency vehicles and bicyclists is still available. Pedestrian access along the public right of way/sidewalk on Terry A. Francois Boulevard (i.e. to The Yard) is being maintained.

Traffic disruptions during general rehabilitation work should be expected to be less intrusive than full long-term bridge closures. Motorists are advised to plan and allow additional travel time or use alternate routes during the rehabilitation work to reach their destination. General work hours will be from 7 a.m. to 5 p.m., Monday through Friday.



<u>UPDATE: Third Street Bridge Rehabilitation Project continued</u>

During the course of rehabilitation work, access for watercraft traffic under the bridge is limited to kayaks or other vessels that can safely pass below the closed bridge. The bridge will not be raised for the duration of this phase.

Vehicle, bicycle and pedestrian traffic across the bridge is being maintained during the rehabilitation work, except for the instances where a full bridge closure is required. Motorists are advised to be aware that travel lanes may be restricted or altered during different phases of rehabilitation work on the bridge. More information about the phasing and sequencing of the work will be provided as it gets closer to the start of construction.

Construction scheduling is subject to change due to weather delays, equipment problems and/or unforeseen field conditions.

For more project details, visit http://www.sfpublicworks.org/thirdstreetbridge.

UPDATE: Van Ness Improvement Project

The Van Ness Improvement Project is a civic improvement project that will bring San Francisco's first Bus Rapid Transit system. To maximize the benefits of construction, the City will also be replacing major utilities including water, sewer and emergency firefighting water systems. Work will also be done to repave Van Ness Avenue, enhance streetlights and landscaping, and install new sidewalk lighting and rain gardens.

Traffic lanes on Van Ness Avenue have been shifted to create two construction zones for upcoming utility work. Because some of this work requires reducing Van Ness Avenue to one lane in each direction, some work is limited to nighttime hours.

Friday, September 21, between the hours of 8 p.m. and 7 a.m.:

- **From Geary to O'Farrell streets:** Crews are scheduled to work on updating the emergency firefighting water system. Disruptive noise is expected.
- On Grove Street: Crews are scheduled to work on water main installation.

Neighbors are advised to anticipate construction-related noise as crews work diligently to complete necessary night work.

For more project details and the latest construction updates, please visit sfmta.com/vanness.

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UPDATE: Construction of Mission Bay Loop

The SFMTA has resumed construction on 18th, 19th and Illinois streets, the project is expected to be completed in late 2018.

The Mission Bay Loop is a key component for San Francisco's T Third rail line and is critical to operating the T Third Central Subway service plan. The loop provides turn-around capabilities for the T Third Street light rail line via a connection of trackway from 3rd Street to 18th, Illinois and 19th streets, which will allow the SFMTA to operate the necessary service levels needed to support current and planned growth within the eastern portion of San Francisco.

Traffic, including travelling by bike, may be affected by the construction work. All work areas will be clearly marked and there will be flaggers to help direct traffic.

In order to conduct the work, parking on both sides including along the historical Crane Cove Park fence (east side of Illinois Street) will be removed 24 hours, 7 days a week from 18th to 19th and Illinois streets for the duration of the project.

Beginning in late September, a partial street closure will go into effect in order to accommodate duct bank work on Illinois Street between 18th and 19th streets for 90 days. Outer traffic lanes traveling both north and south on Illinois Street will remain open for through traffic. Immediately following the duct bank work, the track work will begin.

Local access to properties along the project site will be maintained. Sewer work is scheduled to be completed by summer 2018.

For project details or to sign up to receive project updates, please visit: https://www.sfmta.com/missionbayloop.

ONGOING: J Church Track Maintenance Project

Since Monday, September 17 and continue for about three weeks, J Church track maintenance work is taking place at the intersection of 23rd and Church streets. During construction, the J Church rail service will operate as normal. Church Street will remain open, eastbound and westbound lanes on 23rd Street may be closed occasionally and traffic approaching the intersection will be detoured.



ONGOING: J Church Track Maintenance Project continued

Work hours are from 9 a.m. to 3:30 p.m. Monday through Saturday.

During construction hours, 10 parking spaces **are not available** near the job site. Additional six parking spaces have been removed for staging 24 hours a day for the duration of the project.

ONGOING: Central Subway Project

Construction of the 4th and Brannan streets surface station platform is ongoing. Until further notice, traffic reroutes will remain in effect. Street restoration work has tentatively been scheduled to start on September 17 at the intersection of 4th and Brannan streets. This may affect traffic and pedestrian movement at the intersection. The work is scheduled to take place between 9 a.m. and 5 a.m. and may last several days.

Sewer replacement work continues Monday through Friday, from 8 p.m. to 5 a.m. at 4th and Howard streets. Two through lanes are in place southbound 4th Street. Westbound traffic on Howard Street may be impacted.

One lane on the south side of Ellis Street is open at all times for eastbound traffic. The parking garage between Ellis and O'Farrell is accessible on the north side of Ellis Street. Street and sidewalk restoration work continues on the north side of the intersection of Ellis and Stockton streets, as well as on O'Farrell east of Stockton.

Washington Street between Stockton Street and Trenton Alley is under a long-term temporary closure to vehicular traffic as station construction continues. Pedestrian access to Washington Street between Stockton Street and Trenton Alley remains open. The pedestrian walkway scaffolding along the west side of Stockton Street south of Washington Street may be disassembled in the coming weeks, Pedestrian access through this area will be temporarily rerouted.

The Central Subway project is the first underground line to link the north and south corridors of the city, and will provide a direct connection to major retail, sporting and cultural venues while efficiently transporting people to jobs, educational opportunities and other amenities throughout San Francisco.



ONGOING: Central Subway Project continued

For project updates, please visit: https://www.sfmta.com/projects-planning/projects/central-subway-project.

ONGOING: UCSF Mission Bay Arena Platform Project

In anticipation of the new Golden State Warriors' Chase Center and growth in the Mission Bay, the SFMTA is constructing a new center platform along 3rd Street between South and 16th streets. This new, larger platform will service both inbound and outbound trains and greatly expand transit capacity in preparation for large crowds.

Construction work is ongoing, with decommission of the Muni platform planned for mid-November and a new platform anticipated to be completed and in service in early summer of 2019. Bus substitutions will serve the T-Third line during parts of construction.

For project updates and to sign up for email updates, visit: https://www.sfmta.com/projects/ucsf-mission-bay-arena-platform-upgrade.

ONGOING: Howard Street Closure

Now through Sunday, September 30: Howard Street between 3rd and 4th streets is closed to vehicular traffic from 6 a.m., since Tuesday, September 11 and will continue through 8 p.m., Sunday, September 30. This closure encompasses the Global Climate Action Summit, Moscone Center construction work and the annual closure for the Salesforce conference at Moscone, Dreamforce.

Heavier than normal traffic should be anticipated throughout the closure period from 2nd to 4th streets between Market and Harrison streets. Vehicular and bicycle detours are being posted.

Additional details on the conferences can be found at: http://globalclimateactionsummit.org; and https://www.salesforce.com/dreamforce/.



Upcoming Events

Critical Mass

Friday, September 28: The Critical Mass bicycle ride will begin at Embarcadero Plaza (formerly Justin Herman Plaza) at 6 p.m.

There will be heavy traffic in the area. Motorists are advised to allow extra travel time.

Blessing of the Fishing Fleet

Sunday, September 30: The annual Blessing of the Fishing Fleet will begin with a procession at 2 p.m. from Saint Peter and Paul's Church on Washington Square. The procession will proceed to Jefferson Street between Jones and Taylor streets via Columbus Avenue and Leavenworth Street for the blessing celebration at approximately 3 p.m.

More details to follow.

Susan G. Komen Race for the Cure

Sunday, September 30: The Susan G. Komen Race for the Cure will take place along The Embarcadero beginning at 9 a.m.

For event details, please visit <u>Susan Komen for the Cure</u>.

More details to followw.

Folsom Street Fair

Sunday, September 30: The Folsom Street Fair will be held from 11 a.m. to 6 p.m.

More details to follow.

Cole Valley Fair

Sunday, September 30: The 14th annual Cole Valley Fair will take place from 10 a.m. to 5 p.m.

For more details, please visit http://colevalleyfair.com/.

More details to follow.

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Upcoming Events continued

U.S. Navy Fleet Week

Monday, October 1 through Monday, October 8: Fleet Week will be held along Fisherman's Wharf and the Marina District.

More event information can be found on the San Francisco Fleet Week Association's website at www.fleetweeksf.org.

More details to follow.

San Francisco Giants Baseball Games

Friday, September 28 through Sunday, September 30: The San Francisco Giants will play three home games against the LA Dodgers. Listed below are start times for these games: 1) 7:15 p.m., Friday, September 28; 2) 1:05 p.m., Saturday, September 29; and 3) 12:05 p.m., Sunday, September 30.

For details about transit service to AT&T Park, including connections from Bay Area transit systems to Muni, visit http://www.sfmta.com/getting-around/destinations/att-park.

For more event details, visit http://sanfrancisco.giants.mlb.com.

More details of transportation options to follow.

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To help with your travel plans to special events in the City of San Francisco, this release will be updated on a weekly basis. Whether you are a visitor or a local resident in the City, we hope you have an enjoyable weekend!

For more information on Muni service, please call the San Francisco Customer Service Center at 311 or visit www.sfmta.com. For additional information on Muni's Accessible Services Program, please call (415) 701-4485 or TTY (415) 701-4730.

For Muni route, schedule, fare and accessible services information anytime: Visit www.sfmta.com or contact 311 **311 Free language assistance** / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / Libreng tulong para sa wikang Tagalog / กรช่วยเหลือทางด้านภาษาโดยไม่เลียคำใช้จาย / الدرق م ع لى الدمة الم ع لى الدمة الم المجاذي الم ساعدة خط / שاعدة خط