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Julie Kirschbaum, Director of Transportation

To: Brit Moller, Pheenix CH LLC dba Spin

From: Julie Kirschbaum, Director of Transportation

Through: Danny Yeung, Manager – Permits & Administration

Taxis, Access & Mobility Services – Streets Division

Subject: Spin Fleet Expansion

Date: August 22, 2025

On June 24, 2025, Pheenix CH LLC (dba Spin), one of two companies authorized to operate by the <u>Powered Scooter Share Permit Program</u> administered by the San Francisco Municipal Transportation Agency (SFMTA), submitted a request to increase its permitted fleet by 500 devices. This fleet expansion would increase the maximum number of Spin devices authorized to be deployed in San Francisco from 2,750 to 3,250.

After reviewing Spin's request and considering Spin's performance with key metrics and standards for fleet expansion—as specified in Appendix 4 of its <u>permit terms and conditions</u> — the SFMTA approves the total fleet expansion request (500 devices), effective immediately.

The total number of scooters permitted in San Francisco remains 3,500 devices below the overall cap of 10,000—as per the <u>May 2024 policy directive for the FY25-FY26 Powered Scooter Share Permit Program</u>—given that the other permitted operator is currently authorized to deploy 3,250 scooters.

This fleet expansion is conditioned upon Spin's continued compliance with the Powered Scooter Share Permit Terms and Conditions and may be reversed at any time. SFMTA staff will continue to monitor compliance through regular reporting, dashboards, on-street enforcement, complaints and feedback from the public, communications with scooter company representatives, and other means.