

NOTICE

November 20, 2025

TO: San Francisco Taxi Drivers

SUBJECT: **2nd UPDATE: VQ App Opening Time IS NOT CHANGING**

Due to a technical fault with the new Android version of the TaxiVQ app, it was not possible to change the queue opening time to 6:00am as planned on the morning of Tuesday, November 18, 2025. The queue opening time **will remain 5:00am until further notice.**

The previously announced update and queue opening time change announced for Monday, November 24 will not happen. This is due to advice provided to SFO by Google that there may be some issues for newer Android phones. The current app versions are stable and working well. The SFO development team will double-check everything before making any changes or publishing an app update. A further announcement will be made when an updated timeline is available.

Our apologies for the inconvenience and confusion caused by this technical fault. Please contact the curbside management office at 650-821-2700 with any questions.

A handwritten signature in black ink that reads 'Seth Morgan'.

Seth Morgan
Senior Transportation Planner
SFO Landside Operations