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# SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY MULTIMODAL ACCESSIBILITY ADVISORY COMMITTEE

## MINUTES OF REGULAR MEETING

Thursday, November 20, 2025

In person: 1 S. Van Ness Ave Rm 3074

Via Video Conference:

**Dial Toll Free: (669) 900-6833**  
**Zoom Meeting ID: 865 0396 0265**  
**Passcode: 827147**

REGULAR MEETING  
1:00 PM – 3:00 PM



## ORDER OF BUSINESS

### 1) Call to Order

Meeting called to order at 1:01 pm

### 2) Attendance

See roll call.

### 3) Announcements from Members and City Staff

### 4) Acceptance of the Agenda

Ms. Brown motioned to accept the agenda and Mr. Fischer seconded the approval of the agenda. **Motion carried.**

### 5) Acceptance of Minutes from Previous Meeting

Mr. Fischer motioned to accept the minutes, and Ms. Seretan seconded the approval of the agenda. **Motion carried.**

### 6) Public Comment



None.

## 7) Business of the Afternoon:

- A) Access for All FY 25-26 Cycle  
Javaun Garcia – Accessible Services  
([Javaun.Garcia@sfmta.com](mailto:Javaun.Garcia@sfmta.com))

Mr. Garcia returned to MAAC to update the Committee on the Access for All Program. He described California State Senate Bill 1376, The TNC Access for All Act, which establishes a “program that improves access and delivery of on-demand wheelchair accessible transportation services.”

The California Public Utilities Commission (CPUC) oversees the program for the state. TNC companies collect a ten-cent fee from each trip and deposit funds in a statewide Access Fund. Local Access Fund Administrators (LAFA) around the state distribute funds in proportion to the amount of funds collected in each county. SFMTA is the LAFA for San Francisco County.



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The LAFA must be approved by CPUC to receive and award Access for All funds. They must work with community stakeholders and must oversee a competitive process to identify operators of WAV service.

Mr. Garcia discussed the feedback he received from community stakeholders on the on-demand WAV service. People requested service during off-peak hours, service to and from outlying areas in San Francisco and service for tourists and short-term visitors. They requested that WAV drivers receive training on working with and communicating with people with disabilities, and asked for a centralized app.

The FY 23-24 providers of Access for All service included [Fog City Access](#) (follow link for service information) and Green Cab, which purchased a WAV that will go into service soon. Tower Mobility provided services for a time, but their service was discontinued.

Mr. Garcia provided a summary of observations from the first year of WAV service, including a need to invest more in outreach and



marketing to ensure ridership growth, a need to collect extensive service data, and developing strategies for long-term sustainability.

Members of the committee were encouraged to contact Mr. Garcia at [Javaun.Garcia@sfmta.com](mailto:Javaun.Garcia@sfmta.com) if they had any questions or concerns about the Access for All program.

B) Review of Proposed Changes to MAAC Bylaws  
Virginia Rathke  
([virginia.rathke@sfmta.com](mailto:virginia.rathke@sfmta.com))

Ms. Rathke and Ms. Seretan of the Bylaws Committee updated MAAC members on the proposed changes to the Bylaws and the rationale for the changes. MAAC members proposed additional changes that will be implemented and presented at the November meeting prior to the vote on whether to approve the changes.

8) Other Business

9) Adjourn



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The meeting adjourned at 2:14 pm. Mr. Fisher made the motion to adjourn, and Ms. Brown seconded. **Motion carried.**



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