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CAC Motion 160107.01	The SFMTA CAC recommends that as part of the SFMTA's SB50 plans, shutting down escalators and elevators at the Embarcadero Station not be considered and that running all escalators and elevators at all hours the station is open be designated as a very high priority for BART and Muni.	Chris Grabarkewicz	Complete	We appreciate and share your concern regarding maintaining accessibility for seniors and people with disabilities and will do our best to make sure they continue to have access. It is important to note that BART controls all elevators and escalators between the Embarcadero and Civic Center Stations. We will share your concern with them, however during all SB50 events, they will make decisions appropriate to maintaining safety and security as it is the top priority.
CAC Motion 160107.02	The SFMTA CAC recommends that the SFMTA Board of Directors approve the Muni Forward plan for the 22 Fillmore and 30 Stockton as presented to the Citizens' Advisory Council on Jan. 7, 2016.	Julie Kirschbaum	Complete	The SFMTA appreciates the support of the CAC and the continued interest in improving safety, reliability and transit travel time on the Rapid Network.
CAC Motion 160107.03 (Motion failed adoption)	The SFMTA CAC recommends that when the SFMTA makes changes to Muni routing and levels of service, the staff shall ensure that all impacted stops have the appropriate signage whether indicating discontinuance of service or changes in service levels and that the buses that operate at the particular stops are listed on the shelters or signs. Furthermore there should be a staff person to monitor all the bus stop signage. Furthermore, operators should be informed about where they should stop.	None	Complete	The motion failed adoption.
CAC	The SFMTA CAC recommends that additional	Ed Reiskin	Complete	The SFMTA does not have appropriation authority;

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Motion 160303.01	Hotel Tax revenue raised during Super Bowl 50 be appropriated through the general fund to the SFMTA to cover the net loss to the SFMTA for Super Bowl 50 Event expenditures.			the Charter places that authority with the Board of Supervisors.
CAC Motion 160303.02	Super Down So Event expenditures.The SFMTA Citizens' Advisory Council extends its appreciation and thanks for the well thought out transit and traffic plan which was successfully executed for the Super Bowl 50 street event during the last week of January and first two weeks of February. Our thanks extend to the Transportation Management Center, Parking Control Officers and the Transit Services division, all of whom worked diligently to keep traffic moving, Muni vehicles running and the tens of thousands of pedestrians safe.	Ed Reiskin	Complete	Thank you. We concur and have expressed our appreciation to everyone who participated in the successful execution of Super Bowl 50.
CAC Motion 160303.03	The SFMTA CAC recommends that the SFMTA create a survey for people who don't ride Muni to be done at the same time as the Muni customer satisfaction survey.	Candace Sue	Complete	The SFMTA currently fields multiple customer satisfaction surveys to assess various SFMTA services. The largest is the annual Muni Customer Satisfaction Survey that surveys approximately 600 Muni customers by phone. In addition, we conduct a quarterly online survey to pulse check satisfaction on services including Muni, taxis, bicycle network, pedestrian environment and traffic engineering services. The results of these surveys are reported each month in the Strategic Plan monthly report which is provided to the CAC.

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				We also conduct other formal and informal surveys during the year to assess perception, satisfaction, favorability and trust that are used to develop messaging for services and projects. In addition, we are attentive to the survey work of other organizations such as the CityBeat poll conducted by the SF Chamber of Commerce and the Transportation Survey by the SF Controller's office.
CAC Motion 160303.04	The SFMTA CAC urges that, in the future, proposals for temporary street closures for major events over 72 hours, especially for private parties such as the SuperBowl50, be subjected to greater scrutiny and necessitate approval by the SFMTA Board of Directors and other policy making bodies and in particular, such events should be subject to more thorough environmental review. The SFMTA CAC urges that the SFMTA be involved in the siting of major events to minimize disruption of muni service.	Tom Maguire	Complete	The Transportation Code, Division I, under the authority of the Board of Supervisors, contains the rules and regulations for temporary street closures for special events and has established the Interdepartmental Staff Committee on Traffic and Transportation (ISCOTT) as the reviewing legislative body. The committee consists of seven City Departments and is chaired by the SFMTA. While CCSF policy bodies do not review plans for temporary street closures, the subject matter experts from various city departments do. We respectfully disagree that the city would be better served by bringing such decisions to CCSF policy bodies. Furthermore, because street closures are temporary, they do not impose a permanent environmental impact, therefore, additional environmental review would place an unnecessary burden and cost on project sponsors.

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CAC Motion 160303.05		The SFMTA CAC recommends that the SFMTA Capital Plan prioritization criteria give a substantially greater weight to a reduction in travel time, and that travel time be measured as total passenger travel time and not as vehicle speed.	Darton Ito	Complete	https://www.sfmta.com/about- sfmta/organization/committees/interdepartmenta l-staff-committee-traffic-and-transportationStaff will include this recommendation as a potential change to the Capital Plan prioritization criteria for the next update which will begin in early 2017.
CAC Motion 160324.01	FAC Motion 160218.01	The CAC supports extending the T-line subway to North Beach and Fisherman's Wharf and supports inclusion of \$1.25 million of funding for the detailed planning and community outreach in the 2017-2018 SFMTA budget.	Sonali Bose	Complete	The SFMTA Board approved the inclusion of this funding in FY 2017 and FY 2018 Capital Budget
CAC Motion 160324.02	FAC Motion 160309.01	The SFMTA CAC recommends that the SFMTA increase youth age to 18 from 17, to bring it in line with other agencies and similar to the Free Muni Program for Low and Moderate Income Youth.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 and FY 2018 Operating Budget
CAC Motion 160324.03	FAC Motion 160309.02	To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA establish discount fares for youth, seniors, and people with disabilities at 50% of the adult fares.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 and FY 2018 Operating Budget
CAC Motion 160324.04	FAC Motion 160309.03	To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the	Sonali Bose	Complete	The SFMTA Board approved a \$0.25 surcharge for riders paying with cash (including limit use cards)

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		SFMTA establish a \$0.50 premium for riders paying cash to reduce cash payments and to encourage the use of the Clipper Card.			in the FY 2017 and FY 2018 Operating Budget
CAC Motion 160324.05	FAC Motion 160309.04	The SFMTA CAC recommends that the SFMTA increase the commission paid to vendors from \$0.50 to \$0.75.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 and FY 2018 Operating Budget
CAC Motion 160324.06 (Motion Failed Adoption)	FAC Motion 160309.05	To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA establish a premium fare for single rides on the express lines by increasing the adult rate by \$0.50 and the discount fares by \$0.25	None	Complete	The motion failed adoption.
CAC Motion 160324.07 (Motion Failed Adoption)	FAC Motion 160309.06	To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA establish a premium fare for single rides on the express lines by increasing the adult rate by \$1.00 and the discount fares by \$0.50	None	Complete	The motion failed adoption.
CAC Motion 160324.08	FAC Motion 160309.07	To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA increase the "A" pass by \$5.00 above the indexed price, reflecting the increased charge by BART for BART rides within San Francisco.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 and FY 2018 Operating Budget
CAC Motion 160324.09	FAC Motion 160309.08	The SFMTA CAC recommends that the SFMTA provide a 50% discount for tokens and passes purchased by non-profit agencies that serve needy	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 and FY 2018 Operating Budget

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CAC Motion 160324.10	FAC Motion 160309.09	To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA Board not lower the administrative fee for towed vehicles and not waive the fee for stored vehicles.	Sonali Bose	Complete	The SFMTA Board approved lowering the administrative fee for all first time tows and also created a low income discount program to reduce administrative and storage fees further.
CAC Motion 160324.11	FAC Motion 160309.11	To help address the FY17 and FY18 budget shortfall, further support the City's "Transit First" policy, allow for more efficient parking management and reduce carbon emissions, the SFMTA CAC recommends that the SFMTA reinstate enforcement of parking meters on Sunday and evenings in appropriate locations.	Sonali Bose	Complete	The SFMTA Board approved \$4 million from parking enhancement initiatives in the FY 2018 Operating Budget. The SSD/Parking Team will determine which initiatives will be pursued.
CAC Motion 160324.12 (Motion Failed Adoption)	FAC Motion 160309.12	The SFMTA CAC recommends that the SFMTA increase transit service hours by an additional 2% above the 10% increase already planned.	None	Complete	The motion failed adoption.
CAC Motion 160324.13	FAC Motion 160309.13	The SFMTA CAC recommends that the SFMTA fund programs that will enhance transit performance including collision reduction, compliance with storage tank regulatory requirements, establish an independent quality assurance unit; fully staff the Transit Management Center, provide maintenance engineering and technical support to the Transit Services Division;	Sonali Bose	Complete	The SFMTA Board approved some of these items in the FY 2017 and FY 2018 budget. The Transit Division received \$6 million in new programs funding to support many of these efforts.

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		hire dedicated transit PCOs and hire additional staff to reduce overtime.			
CAC Motion 160324.14 (Motion Failed Adoption)	FAC Motion 160309.14	The SFMTA CAC recommends that the SFMTA provide additional funding for Vision Zero program education and outreach.	None	Complete	The motion failed adoption.
CAC Motion 160324.15	FAC Motion 160309.15	The SFMTA CAC recommends that the SFMTA hire additional staff and purchase supplies to support Sustainable Streets' preventive maintenance program.	Sonali Bose	Complete	The SFMTA Board approved some of these items in the FY 2017 and FY 2018 budget. The SSD Division received will \$2 million in new programs funding to support many of these efforts.
CAC Motion 160324.16	FAC Motion 160309.16	The SFMTA CAC recommends that the SFMTA expend funds to support and enhance existing parking related applications and re-launch SFpark.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 FY 2018 Operating and Capital Budget.
CAC Motion 160324.17	FAC Motion 160309.17	The SFMTA CAC recommends that the SFMTA provide funding to hire additional human resources analysts, safety specialists, storekeepers and outreach staff.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 FY 2018 Operating Budget.
CAC Motion 160324.18 (Motion Failed Adoption)	FAC Motion 160309.18	The SFMTA CAC recommends that the SFMTA not provide funds to hire additional taxi investigators.	None	Complete	The motion failed adoption.
CAC Motion 160324.19	FAC Motion 160309.19	The SFMTA CAC recommends that the SFMTA provide funds to hire additional security	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 FY 2018 Operating Budget.

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CAC Motion 160324.20	FAC Motion 160309.20	The SFMTA CAC recommends that the SFMTA increase San Francisco's operating contribution to the Peninsula Corridor Joint Powers Board.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 FY 2018 Operating Budget.
CAC Motion 160324.21		The SFMTA CAC supports funding for improved maintenance and repair of cable cars.	Sonali Bose	Complete	The SFMTA Board approved this item in the FY 2017 FY 2018 capital Budget.
CAC Motion 160324.22		The SFMTA CAC supports funding for the SFMTA's new training facility.	Sonali Bose	Complete	This item is still before the Board of Supervisors for their action.
CAC Motion 160407.01		The SFMTA CAC recommends that sidewalk parking tickets should not be complaint driven; that every Parking Control Officer should be directed to cite all sidewalk parking on site; that the SFMTA add sidewalk parking as a "Vision Zero" focus and that the SFMTA should add more Parking Control Officers to meet the demand.	Camron Samii	Complete	<ul> <li>Thank you for your recommendations. To clarify, all Parking Control Officers (PCOs) are directed to cite all sidewalks and other hazard type violations while patrolling their assigned areas. In addition to PCOs, we rely on the public to notify us of these violations in unregulated areas (i.e. no time limits or parking meters).</li> <li>Enforcement takes Vision Zero focused violations very seriously including sidewalk parking. While we haven't previously reported sidewalk violations, with other Vision Zero efforts, we have been collecting the data and will begin reporting the results going forward.</li> <li>Enforcement will continue to request additional resources as appropriate; demonstrating that we</li> </ul>

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					are deploying our limited resources in the most effective manner. The demands on Enforcement / Traffic Control services continue to grow and it is important to demonstrate that our focus and deployment levels are balanced and continue to meet expectations.
CAC Motion 160707.01		The SFMTA CAC recommends that the CCSF Board of Supervisors separate the transportation and homeless elements in the charter amendment into two ballot measures, one on homelessness and another for transportation.	Roberta Boomer	Complete	The recommendation was provided to the Board of Supervisors. The Board of Supervisors did not separate the charter amendment into two ballot measures.
CAC Motion 160707.02	OCSC Motion 160614.01	The SFMTA CAC recommends that the SFMTA proceed with planning and engineering work for the streetcar extension to Fort Mason, and that SFMTA revisit ridership projections, as necessary, based on recent and projected changes in use of space and non-commute events at Fort Mason, and increase in ridership anticipated to result from the upgrade to historic streetcars on Market Street. The SFMTA CAC also recommends that the SFMTA work with the United States House and Senate delegation to secure funding for the design and engineering phase of this project.	Ed Reiskin	Complete	<ul> <li>SFMTA staff will look for opportunities to include a revised travel demand model analysis with existing efforts that require modeling analysis in the northern part of San Francisco near Fort Mason to bring the projections up to date.</li> <li>We continue to ensure that the project remains eligible to receive federal funds, should they be identified, through the project's inclusion in Plan Bay Area (2013) and Plan Bay Area 2040, which is anticipated to be adopted in 2017. The next opportunity to pursue Federal Lands Access Program (FLAP) funding will be in 2017 and staff will continue to coordinate with the National Parks Service to identify other federal parks related</li> </ul>

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				programs to be used on this project. Staff will continue to stay in touch with offices of our federal delegation regarding funding opportunities.
CAC Motion 160804.01	The SFMTA CAC supports the L Taraval Rapid Project.	Sabrina Suzuki	Complete	We appreciate the CAC's thoughtful review and recommendations for the L Taraval Rapid Project.
CAC Motion 160804.02	The SFMTA CAC recommends that the light lenses for the Light Rail Vehicles be kept clean so that drivers can see the flashing amber lights.	John Haley	Complete	We agree. We also believe that we can do more to call attention that the vehicles are stopped. We are reviewing a number of options to make the rear lights of the vehicle more noticeable. We are conducting a demonstration of LED lights and repositioning or adding new lights as well. We are committed to working to make our system safer.
CAC Motion 160804.03	The SFMTA CAC recommends that if it is successful, the L Taraval striping and signage project be considered for appropriate application for other LRV locations.	Sabrina Suzuki	Complete	After the six month pilot period is completed, SFMTA staff will thoroughly evaluate the pilot and determine whether to retain this treatment at the pilot locations on Taraval Street. If the pilot treatment is adopted permanently at these locations, SFMTA staff will evaluate whether there are other locations in the system where similar treatments may be appropriate to pursue.
CAC Motion 160804.04	The SFMTA CAC recommends that the SFMTA endorse the Folsom streetscape project.	Greg Riessen	Complete	SFMTA staff appreciate the SFMTA CAC's recommendation for endorsement of the Folsom Streetscape Project. The project will be before the SFMTA Board for approval on September 6, 2016.
CAC Motion	The SFMTA CAC urges the SFMTA to work with	Tom Folks	Complete	We share the SFMTA CAC's concern about

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160901.01		ne San Francisco Recreation and Park epartment to put in a crosswalk across Martin uther King Jr. Drive in front of the main entrance f the arboretum.			pedestrian safety and recently conducted an investigation into the possibility of installing a crosswalk at this location. Upon receiving a request to evaluate a location for crosswalks, we complete a study of corridor conditions such as vehicle and pedestrian volumes, sight lines, and reported collisions.
					Based on our investigation, we do not recommend installing a midblock crosswalk at this time. We are unable to recommend marking crosswalks in this case, because the pedestrian volumes at this location are below what we would consider for marking a crosswalk. Additionally, the east side of Martin Luther King Jr. Drive lacks the appropriate curb ramp required to install marked crosswalks. We have been advised by the City Attorney's Office and the Mayor's Office on Disability that we cannot install marked crosswalks unless the crosswalk connects two curb ramps that are compliant with the Americans with Disabilities Act (ADA). This requirement is intended to ensure equal access for people with disabilities for all new public facilities.
					However, we will request that the San Francisco Recreation and Parks Department consider installing the appropriate curb ramp on the east

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				<ul> <li>side of the street. At that time, we can reconsider the possibility of installing the crosswalk pending approval from the Recreation and Parks Department.</li> <li>Although, we are unable to comply with your request at this time, we appreciate your interest in pedestrian safety.</li> </ul>
CAC Motion 160901.02	WHEREAS, The Mayor's Executive Directive 16-03 on "Achieving Vision Zero," calls for an analysis of targeted improvements to improve safety for, among others, seniors and people with disabilities, therefore the SFMTA CAC recommends that expanded enforcement of sidewalk parking, including a requirement that Parking Control Officers cite all sidewalk parking on sight, with no exceptions, and not just in response to complaints, and that enforcement of sidewalk parking be made a central element of the Vision Zero Plan.	Tom Maguire	Complete	Please refer to the staff response to CAC motion 160407.01.         Enforcement currently "cites on sight" when encountering vehicles parked on sidewalks.         Citations are not limited to complaints.
CAC Motion 160901.03	Since the California Office of Traffic Safety credits 80% of collisions to driver inattention, especially cellphone usage, the SFMTA CAC urges that distracted driving be added to "Focus on the Five."	Mari Hunter	Complete	<ul> <li>Staff will be re-evaluating Focus on the Five in the coming months to ensure district stations and the traffic company are targeting the top collision factors resulting in severe and fatal collisions.</li> <li>Distracted driving has and will continue to be a violation enforced by SFPD and it too will be part of the re-evaluation of Focus on the Five. And, while</li> </ul>

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					it may not be one of the top factors, staff will identify best practices to address this particular violation and how to bring greater awareness to the dangers of it.
CAC Motion 160901.04		The SFMTA CAC urges the SFMTA and the San Francisco Recreation and Park Department to evaluate conditions for pedestrians and bicyclists at all intersections in all city parks.	Luis Montoya	Complete	As part of the Golden Gate Park Traffic Safety Project we will be conducting a collision history review that includes the entirety of Golden Gate Park. We do not have specific plans at this point to review other park locations; however, we are working with the Department of Public Heath to analyze crashes involving vulnerable street users including youth, seniors and people with disabilities. As part of this work we will look into crash patterns in the vicinity of trip generators for these groups such as schools, parks and hospitals.
CAC Motion 160901.05	OCSC Motion 160809.01	The SFMTA CAC recommends that the Agency strive to graduate enough drivers from the training program in advance of planned service requirements.	Sabrina Suzuki	Complete	The Agency agrees with the recommendation and is implementing this change to align service changes with operator graduations.
CAC MOTION 161006.01		The SFMTA CAC recommends that the SFMTA Board create a policy for when SFMTA properties are redeveloped as transit oriented developments that the agency maximize building height and housing density.	Rafe Rabelais	Complete	The SFMTA is currently pursuing a variety of transit oriented development projects in accordance City policies that guide the development of publicly owned land. These include the following:

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					<ul> <li>The Administrative Code recognizes that the development of publicly owned land can help the City to meet the affordable housing goals set forth in Proposition K, passed in 2014 (Code § 23A.2(p)).</li> <li>The Housing Element of the General Plan calls for City agencies to pursue creative opportunities for affordable housing on public property (Policy 1.3).</li> <li>The Commerce and Industry Element of the General Plan calls for expanded employment opportunities for City residents, particularly the unemployed and economically disadvantaged (Objective 3). Commercial development on SFMTA properties would generate economic activity and job opportunities for residents.</li> </ul>
CAC MOTION 161006.02	EMSC Motion 160928.01	The SFMTA CAC urges the MTA Board to approve the San Bruno Multimodal Improvement Project.	Matt Brill	Complete	SFMTA staff appreciate the SFMTA CAC's recommendation for endorsement of the San Bruno Ave Multimodal Improvement Project. The project will be before the SFMTA Board for approval on October 18, 2016.
CAC MOTION 161103.01		The SFMTA CAC urges the SFMTA to add SFaccess, group van, and paratransit taxi on-time performance to the service standards.	Travis Fox	Complete	In February 2017 we will commence publication of SF Access on-time performance statistics in the Agency's Monthly Strategic Plan Metrics Report. The automatically generated results come from a

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				large sample size and are well suited to our reporting. The collection processes for group van and paratransit taxi statistics, on the other hand, are manual in nature and based on smaller sample sizes. While the data is sufficient to monitor service quality, it is not a large enough sample to warrant including in the Agency's Monthly Strategic Plan Metrics Report. Therefore, in the immediate term, we plan to have Taxi and Accessible Services staff report the group van and paratransit taxi metrics to the CAC separately on a regular basis. Should it become feasible or necessary to collect larger data samples for those services in the future, we will incorporate them into the Strategic Plan reporting.
CAC MOTION 161201.01	The SFMTA CAC recommends that additional Parking Control Officers be trained regarding the commuter shuttle program and then deployed to areas where there is a concentration of stops and	Francesca Napolitan	Complete	The commuter shuttle teams currently lead periodic trainings on the Commuter Shuttle Program rules and regulations for Parking Control Officers (PCO's). These trainings are for both PCO's
	complaints.			assigned to the commuter shuttle detail as well as others who may occasionally cover this detail. PCO routes are periodically restructured to cover high volume stops. PCO are also redirected to specific locations when needed to respond to complaints.
CAC	The SFMTA CAC recommends that commuter	Francesca	Complete	Current program legislation states that vehicles

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MOTION		shuttle buses not be allowed on small residential	Napolitan		over 35 feet in length are allowed on Caltrans
161201.02		streets, such as Waller Street, as they are not arterial streets (even though they are designated as such on the Caltrans map). The large buses are disruptive to these mainly residential streets.			designated arterials. Changes to the current legislation would necessitate a study to determine adjustments to the network definition. The current program is authorized through March 31, 2017. Any further network study could take place only if the program is continued.
CAC MOTION 161201.03	EMSC Motion 161116.01	The SFMTA CAC urges the SFMTA to adopt a naming policy concerning SFMTA assets as presented to the EMSC. SFMTA stations or stops shall always be named after a geographical location. The SFMTA shall not consider naming other assets after an individual until they have been deceased a minimum of five years. The SFMTA shall not consider sponsorships for naming any SFMTA asset.			
CAC MOTION 161201.04	EMSC Motion 161116.02	The SFMTA CAC urges the SFMTA to maintain the current 19 Polk line in-bound direction and install a dedicated transit signal at 7th and Mission to create a queue jump for the 19 Polk line at the intersection.			
CAC MOTION 161201.05	EMSC Motion 161116.03	The SFMTA CAC recommends that the SFMTA Board of Directors approve the Locally Preferred Alternative for the Geary Bus Rapid Transit Project.			

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