



# Are you currently experiencing homelessness in San Francisco? Do you have tickets, towing costs, or booting costs you cannot pay?

You can work with any Coordinated Entry Access Point to apply for the following SFMTA discounts:



## Parking Tickets

You have **3 options** to address parking tickets\*

**Option 1: One-time only, free removal** of all open parking tickets on one vehicle

**Option 2: One-time only, receive social services** instead of paying parking tickets

**Option 3: Remove late penalties** on one vehicle's parking tickets anytime



## Towing Costs

**One-time only, FREE removal** of all towing costs and 30 days of storage fees\*



## Boot Costs

**One-time only, FREE removal** of all boot costs\*



## Fare Evasion Tickets

**Dismiss your fare evasion tickets** anytime



## Free Muni

**Ride Muni for FREE** with the Access Pass

\* Must be the registered owner of the vehicle to use parking ticket, tow, and boot waivers.

## 1 STEP ONE - Determine if you are eligible for SFMTA's discounts

You are eligible for SFMTA's discounts if:

- You are currently experiencing homelessness in San Francisco.**
- AND**
- You have completed a Coordinated Entry Assessment within the last 6 months.**

Coordinated Entry Access Points help people experiencing homelessness. Staff will discuss how to get connected to SFMTA's discounts.

**Please call or visit a Coordinated Entry Access Point to confirm your eligibility. Contact information for the Coordinated Entry Access Points is on the back of this flyer.**

## 2 STEP TWO - Apply for SFMTA's discounts

**You can apply for these discounts online, in-person, or by mail.** To apply in-person, visit SFMTA's Customer Service Center at 11 Van Ness Avenue (open M - F from 8 a.m. to 5 p.m.). Note: People seeking a waiver of \$5,000+ in parking tickets will be subject to additional verification and up to a 10-day delay.

If your vehicle was towed, go to City and County of San Francisco Impound at 450 7th Street (open 24/7). To learn more and apply, go to [sfmta.com/IncomeDiscounts](http://sfmta.com/IncomeDiscounts) or call 311.

**If you are not experiencing homelessness but have a low income, you may be eligible for other SFMTA discounts. Learn more by calling 311 or go to [sfmta.com/IncomeDiscounts](http://sfmta.com/IncomeDiscounts)**

# COORDINATED ENTRY ACCESS POINT PHONE NUMBERS AND LOCATIONS



Scan to view current  
Access Points

You are eligible for SFMTA's discounts for people experiencing homelessness if:

1. You are currently experiencing homelessness in San Francisco,

**AND**

2. You have completed a Coordinated Entry Assessment within the last 6 months.

Coordinated Entry Access Points help people experiencing homelessness. Coordinated Entry Access Point staff will discuss how to get connected to the SFMTA's discounts. **Please call or visit one of the Coordinated Entry Access Points below to confirm your eligibility.** Please note: Coordinated Entry Access Points are closed on the weekends.

For current locations and hours, visit: [tinyURL.com/CEAccessPoints](https://tinyURL.com/CEAccessPoints)

## ADULTS:

**Episcopal Community Services**  
123 10th Street (at Mission)  
415-487-3300 x7000

**SF Pretrial Diversion Project**  
1200 Folsom St.  
415-522-7592

**Mission Action/Dolores Street Community Services**  
2645 Mission Street  
415-857-7762

**Swords to Plowshares (Swords)**  
1060 Howard Street (at Russ)  
415-727-VETS (8387)

## FAMILIES WITH MINOR CHILDREN:

**Bayview Access Point**  
1641 LaSalle Avenue  
415-430-6320

**Central City Access Point**  
37 Grove Street  
415-644-0151

**Mission Access Point**  
2871 Mission Street  
415-972-1281

## YOUTH 27 OR UNDER:

**Larkin Street Engagement and Community Center**  
134 Golden Gate Avenue  
415-673-0911 x456

**3rd Street Youth Center and Clinic**  
5688 3rd Street and  
800 Innes Avenue, Suite 12  
415-713-5952

**The SF LGBT Center**  
1800 Market Street  
415-865-5612

**LYRIC Center**  
127 Collingwood St.  
415-322-9048 (text preferred) or  
[housingnavigation@lyric.org](mailto:housingnavigation@lyric.org)

**Mission Action/Dolores Street Community Services**  
2645 Mission Street  
415-857-7762



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING



THE FINANCIAL  
JUSTICE PROJECT  
SAN FRANCISCO