

NOTICE

November 13, 2025

TO: San Francisco Taxi Drivers

SUBJECT: **VQ App Opening Time Changing and App Update**

On the morning of Tuesday, November 18, 2025, the TaxiVQ opening time will change from 5:00am to 6:00am, and will continue opening at 6am moving forward. This is based on taxi driver requests to open the queue later. The first call will still go out at 6:45am, same as today.

All users will need to update their app before adding yourself to the waitlist on Tuesday, November 18th. You can update the app any time after 3am on Tuesday, November 18. After logging in, you will see a pop-up telling you to update the app. Tap the "update" button and you will be taken to the App store to update your app. You are encouraged to do this well before 6am so that the update is complete when the queue opens.

Please contact the curbside management office at 650-821-2700 with any questions.



Seth Morgan
Senior Transportation Planner
SFO Landside Operations