

**MUNI**FORWARD



# MUNI FORWARD



**Citizens' Advisory Council**

October 2016

Sean Kennedy, Transit Planning Manager

# Muni Forward aims to make getting around San Francisco easier, safer, and more reliable.

*“This bus is consistently too full during peak hours”  
-Margarite on the 5L*

*“The 28 is always packed and VERY slow during the evening commute. The 28L would be much more efficient. We need more reliable service in the Sunset!!!” -Jason*



*“Rush hour on the 71L is usually so packed that riders are left behind at the stop.” - Marco*

*We're investing in service improvements like never before to address the root causes of delay and passenger frustration.*

# Customer feedback informed our biggest service changes in decades

**Hours of new service:**  
**+330,000**



We've increased service on 34 routes since 2015 to reduce crowding and wait times—the most service in Muni's history!

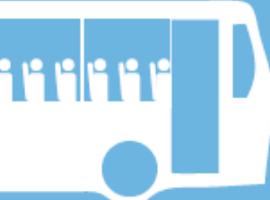


**135 NEW 60' BUSES**  
 to reduce crowding and delays on our busiest routes.

**10** Express lines with expanded service hours



**4** New routes

This year compared to last, the Rapid Network has reduced peak period crowding by 26%.

On-time performance up to

**80%**



on improved Rapid Network routes for a more efficient and predictable system.

- Proposed: Future Project
- Proposed: Outreach Underway
- Approved: Awaiting Construction
- Approved: Construction Started
- Implemented



# ACCOMPLISHMENTS

- » **36** miles of transit priority streets
- » **60** transit bulbs (9 built)
- » **95** pedestrian bulbs
- » **12** miles of transit-only lanes (5 miles installed)
- » **480** transit priority signals (already installed)



# 14 MISSION IMPROVEMENTS

Transit-only lanes, stop consolidation, lane reconfiguration, turn changes  
**completed May 2016**

- » On-time performance near **80%** at some times
- » Travel time decreasing for **65K daily riders**
- » Muni-related collisions significantly decreases

Changes based on community feedback implemented October 1

- » Removal of RRT at 26<sup>th</sup>/22<sup>nd</sup>



“I don't have the words to describe how much gratitude & thanks I have for the new Red Ribbon on Mission street.” Aaron R



“Love the new bus/taxi lanes on Mission Street... they and the fewer stops certainly help speed up my ride.” Sharon

# L TARAVAL IMPROVEMENTS

- » Taraval Street on City's high-injury network
  - » 46 people hit by a vehicle, **22 getting off Muni**
- » 30K daily riders on L but slow travel times
- » **Recently approved project** includes boarding islands, stop removal, transit-only lanes, traffic signals, pedestrian bulbs

*“With getting off a L Taraval or other LRV, people trust the vehicles are going to stop. This only happens half the time.” –John M*



*“I take the L twice a day. I live on taraval at 44th and even though the 44th ave stop is so close I support eliminating it. I feel the L has far too many stops and is also very slow and unreliable!” –Brigid B*



VISION  
ZERO  
SF

SAFETY  
IN ACTION

# SAN BRUNO AVE IMPROVEMENTS

- » **36** pedestrian and vehicle collisions in past seven years
- » **50,000** daily riders on 8/9/9R
- » Recently approved project will enhance pedestrian and bicycle safety, improve Muni reliability and address parking concerns
- » Treatments include transit & ped bulbs, traffic signals, rapid flashing beacons, stop consolidation and bike lanes.



*“I support the change of some bus stops and intersections on San Bruno Ave to make it more safe and avoid congestion.” –Maria M*



# PROPOSED 19 POLK SERVICE CHANGE



# LOOKING FORWARD

- » L Taraval early implementation begins January 2017
- » 22 Fillmore/16<sup>th</sup> Street early implementation
- » Outreach kicking off along Geneva Ave in coordination with WalkSF grant
- » Supporting SF Transit Riders grant, outreach along Visitacion—“Ride Audit”

