OUR COMMUNITY, OUR SHUTTLE

BAYVIEW SHUTTLE PROGRAM

The *Our Community, Our Shuttle* program is a new dynamic shuttle service pilot program for the Bayview-Hunters Point community. The program is funded through a \$10.5 million grant from the California Air Resource Board's Sustainable Transportation Equity Project (STEP). The program seeks to respond to community needs identified in the Bayview Community Based Transportation (adopted in 2020):

- Bring a Community Shuttle Program back to Bayview-Hunters Point
- Connect residents to regional transit, jobs, and other critical destinations
- Create sustainable jobs in Bayview-Hunters Point
- Improve mobility options, especially for low-income residents, youth, and seniors
- Community decision-making & Community control

HOW IT WORKS

Reserve a ride through the app or a tri-lingual call center (Spanish, English, Chinese). Rides can be to anywhere within the service area.

2 Walk to a "virtual bus stop". This could be your front door, the corner of your street, or one block away.

Get picked up by a small shuttle vehicle. Pay a Muni fare with your Clipper Card or Monthly Transit Pass.

Shuttle picks-up and dropsoff other passengers along the way to your destination.



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Program Elements

3 YEARS OF SHUTTLE SERVICE

A community-led planning and engagement process with community partners in 2022 will lead to a service that reflects the needs, challenges, and values of the Bayview-Hunters Point community. LOCAL PARTNERS: Hunters Point Family, Community Youth Center of SF, Bayview El Centro, OneBayview, SF African American Arts & Cultural District.

SHUTTLE DRIVER WORKFORCE DEVELOPMENT PROGRAM

Residents of Bayview-Hunters Point will be recruited, trained, and hired to serve as drivers for the community shuttle. Drivers will earn Teamster wages & benefits. Drivers will be enrolled in the CityDrive program, creating a job pipeline for SFMTA Muni operator hiring.

LOCAL PARTNERS: SF Office of Economic & Workforce Development, A Philip Randolph Institute, Young Community Developers

TRANSPORTATION RESOURCE CENTER

A new center for transportation services & information will be set up on 3rd Street. Residents can renew transit passes, enroll in transportation programs, or get information on ways to get around their community. This service will focus on serving youth, seniors, and residents in HOPESF housing.

LOCAL PARTNERS: SFMTA Mobile Sales Van, Community youth Center of SF, Bay Area Community Resources

COMMUNITY CONGRESS

A new oversight body, made up of Bayview-Hunters Point residents and organizations, tasked with oversight of program implementation. Meetings held in the Bayview and Congress delegates compensated for attendance. **LOCAL PARTNERS:** Bayview-Hunters Point Community Advocates

Frequently Asked Questions

Will the Shuttle replace Muni service?

NO - this shuttle program is meant to supplement existing Muni transit service. This service is meant to better connect Bayview-Hunters Point residents to regional transit and critical community destinations hard to reach on transit today, especially for low-income residents in geographically isolated areas of the community.

What will the Shuttles look like?

Our zero-emissions shuttles will be either small transit vehicles or mini-vans, with a capacity of between 8-15 passengers. Smaller shuttles allow more flexibility and travel times that are competitive with other options.

Will the Shuttle be accessible to all residents?

Customers will be able to request wheelchair-accessible shuttle rides. Shuttles will be available to anyone taking a trip within the service area.

Will the Shuttle accept the Muni Monthly Pass and Clipper Card?

YES - the Shuttle will be fully-integrated with the Muni fare system. Fares can be paid through either a Clipper Card, a Muni Monthly Pass, a Muni Day Pass, or an SFMTA Essential Trip Card (ETC).

To find out more about the Our Community, Our Shuttle program go to:

SFMTA.com/bayviewshuttle

For questions or comments, please contact: christopher.kidd@SFMTA.com (415) 646-2852

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