

TO: San Francisco Taxi Drivers, Medallion Holders, and Color Scheme Managers
FROM: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services
DATE: December 7, 2024
SUBJECT: Taxi Customer Service Window Closure

Dear Taxi Industry Members,

Please note the following Taxi Customer Service Window closure dates:

- Wednesday, December 11, 2024 Closed from 11:00am 5:00pm
- Tuesday, December 24, 2024 Closed 11:45am 5:00pm
- Wednesday, December 25, 2024 Closed all day
- Thursday, December 26, 2024 Closed all day\*
- Friday, December 27, 2024 Closed all day\*
- Monday, December 30, 2024 Closed all day
- Tuesday, December 31, 2024 Closed all day
- Wednesday, January 1, 2025 Closed all day

\*For assistance during these window closure dates please dial the Taxi Services main number 415.646.4400 or email <u>SFTaxi@sfmta.com</u>.

## Please plan your business accordingly.

Thank you

San Francisco Municipal Transportation Agency 1 South Van N

1 South Van Ness Avenue, 7<sup>th</sup> Floor

San Francisco, CA 94103 SFMTA.com

【 311 Free language assistance / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / Libreng tulong para sa wikang Filipino / 무료 언어 지원 / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้ง่าย / خط المساعدة المجانى على الرقم / Libreng tulong para sa wikang Filipino / 무료 언어 지원 / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้ง่าย / خط المساعدة المجانى على الرقم / Libreng tulong para sa wikang Filipino / 무료 언어 지원 / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้ง่าย / حط المساعدة المعالم المعادي الح