



SFMTA

Taxi Quarterly Meeting

December 10, 2025

Agenda

1. Updated Meeting Structure
2. Taxi Code Reform Proposals
 - Taxi meter rate amendments:
status update
 - Equipment amendments:
status update
 - Driver duty amendments
3. Security Camera Requirements
4. Announcements
 - SFMTA announcements
 - Code reform suggestions from the
taxi industry



Updated Meeting Structure

- ❖ Moving to monthly meetings starting December 2025 to allow more time for discussion of **taxi code reform** items
- ❖ Next meeting: January 15, 2026, 3pm
- ❖ Starting January 15, 2026, meetings will be on the third Thursday of the month at 3pm
- ❖ Hybrid format will continue



Public Comments – Call in

If you would like to make a comment, please unmute yourself or call the USA number at **415.523.2709**

You will need to enter the Participant Code **607 869 098#**

SFMTA is also accepting written comments at SFTaxi@sfmta.com.

Download documents of this meeting here:

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Taxi Code Reform

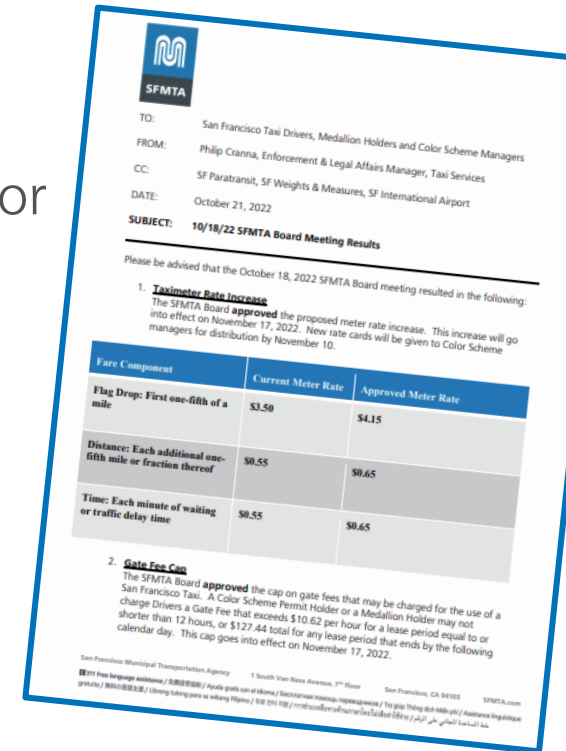
- ❖ The SFMTA is beginning the next round of review of taxi requirements ([Article 1100 of the Transportation Code](#))
- ❖ Our intent: **continue to modernize rules to allow the taxi industry to innovate and compete, while maintaining safety and consumer protection**
- ❖ Feedback from the taxi industry is an important part of the process
- ❖ Next steps
 - Monthly meetings to discuss potential changes
 - Proposed amendments to the taxi code require approval of the SFMTA Board of Directors
 - Proposed amendments for SFMTA Board consideration in 2026

Taxi Meter Rate Amendments

❖ Status of proposed rate amendments:

- **Luggage fee:** no longer under consideration
- **Per person fee:** no longer under consideration
- **SFO drop-off pass-through:** will be included for SFMTA Board consideration in 2026 reform package
- **Minimum short fare from SFO:** needs more analysis and dialogue
- **Meter and half adjustments:** need more analysis and dialogue

❖ Will continue dialogue at future meetings and will take additional feedback through 2026



Equipment Amendments

- ❖ **Status of proposed amendments: all will be included for SFMTA Board consideration in 2026 reform package**
 - **Vehicle Number.** The Vehicle Number should be positioned directly under the windows on or [within twelve inches](#) of the forward-most portion of both front doors (not six anymore)
 - **Communication Equipment.** Taxis and Ramps to be equipped with direct two-way communication ([voice access removed](#)) with a Dispatch Service
 - **Emergency Equipment.** All Taxis and Ramp Taxis shall have at all times a functional spare tire, a working jack and wrench to replace a flat tire, [or a tire inflator kit to temporarily repair a flat tire](#); and two flares or two freestanding reflectors
 - **Advertising.** Digital ads in rear windows ([propose to allow for new forms of advertising on windows](#)).
 - **Top Lights.** Lights [do not](#) have to be permanently attached to vehicle roof

Proposed Driver Duty Amendments

- ❖ A Driver shall not refuse to transport any service animal, or a secured, well-behaved, and/or contained animal except when the Driver has documentation from a licensed physician of a medical condition that prevents contact with that type of animal.
 - ❖ The Driver must ensure such documentation is on file with SFMTA.
 - ❖ The Driver shall remain with the passenger until assistance from another Driver or appropriate service has arrived.
- ❖ A Ramp Taxi Driver shall carry sufficient equipment to properly secure passengers using wheelchairs.
- ❖ Drivers shall, at the beginning of a trip, inform any passenger whose announced destination falls within the parameters of Section 1124(b)(3) that the fare to be charged will be 150% of the amount registered on the Taximeter.
 - ❖ If Driver fails to notify Customer of charge, Driver shall refund Customer the difference in fare.

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Proposed Security Camera Code Amendment

Update Transportation Code to revise age requirement.

§1113(m) Security Cameras. All Taxis and Ramp Taxis shall be equipped with an operational security camera. The camera model year may not be older than ~~ten~~ **five** calendar years. All cameras shall meet criteria established by the Director of Transportation.

Proposed Security Camera Criteria Established by the Director of Transportation*

- ❖ Cameras are already required in all San Francisco Taxicabs
- ❖ TAMS staff has found wide array of video setups/condition
- ❖ Cameras must be compliant with Surveillance Technology Policy

Purpose: to establish uniform standards, while allowing industry options to choose which brand/model provided it meets standards

* SFMTA Board already authorized Director of Transportation to establish technical requirements

Proposed Security Camera Criteria

Information Recorded

The following information must be associated with each image:

- Time
- Date
- Type of trigger
- GPS location information
- Serial number of the recording unit
- Taxi vehicle number

The following events must trigger automatic capture of images:

- The opening of any side door, whether the ignition is on or off
- Meter on and meter off
- Interval images are taken while the vehicle ignition is on
- Emergency call button or G-force sensor

Information Storage

- Must be stored on a memory card or hard drive secured within a separate recording unit, or equivalent as determined by the SFMTA.
- Recorded in sequence until automatically overwritten in one continuous loop.
- Memory must be partitioned for separate storage of panic button or G-force trigger event-trigger images.
- Minimum of 64 GB or 5 to 7 days of continuous-loop video data storage on a standard secure digital card or hard drive.
- Permit Holders are required to provide the SFPD or SFMTA, upon demand, with any data captured by the security camera in a vehicle

Proposed Security Camera Criteria

Physical Security

- Camera must be installed in location visible to passenger
- Backup copy must be attached to vehicle in location outside of the passenger compartment and encased in an impact- and moisture-resistant sealed box and installed with tamper-proof hardware to prevent unauthorized access and/or tampering with the system power source, wiring, components or camera position

Privacy

- All recorded information must be protected against unauthorized access, viewing, alteration, reproduction, disclosure, and against accidental loss or destruction.
- Taxi Services shall establish forms and procedures for accessing and securing recorded information, including
 - i. documenting any copies made in any format, the time and date such copies are made and the person responsible for the copies;
 - ii. documenting the chain of custody of all recorded information and copies;
 - iii. ensuring that all recorded information and copies are securely stored and destroyed following resolution of the criminal investigation or complaint
- The system must not provide live wireless access to recorded images

Functionality Check

- Must be a visual display indicating to operator whether the system is operational, when it is capturing images, and when it is malfunctioning.
- Camera must be capable of being easily tested to check whether it is operational through a test point that cannot be used to record or download images

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Suggestions for Code changes from Industry