



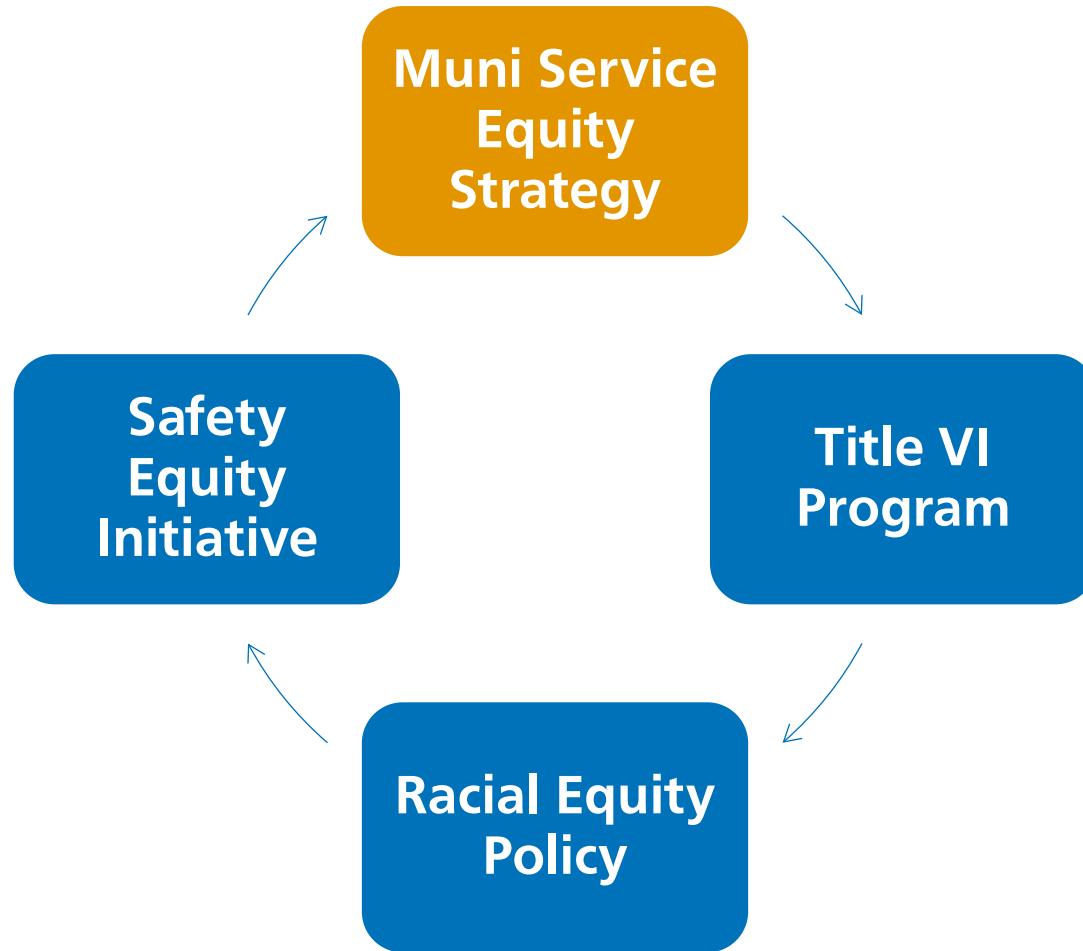
Overview of Muni's Service Equity Strategy

SFMTA Board of Directors

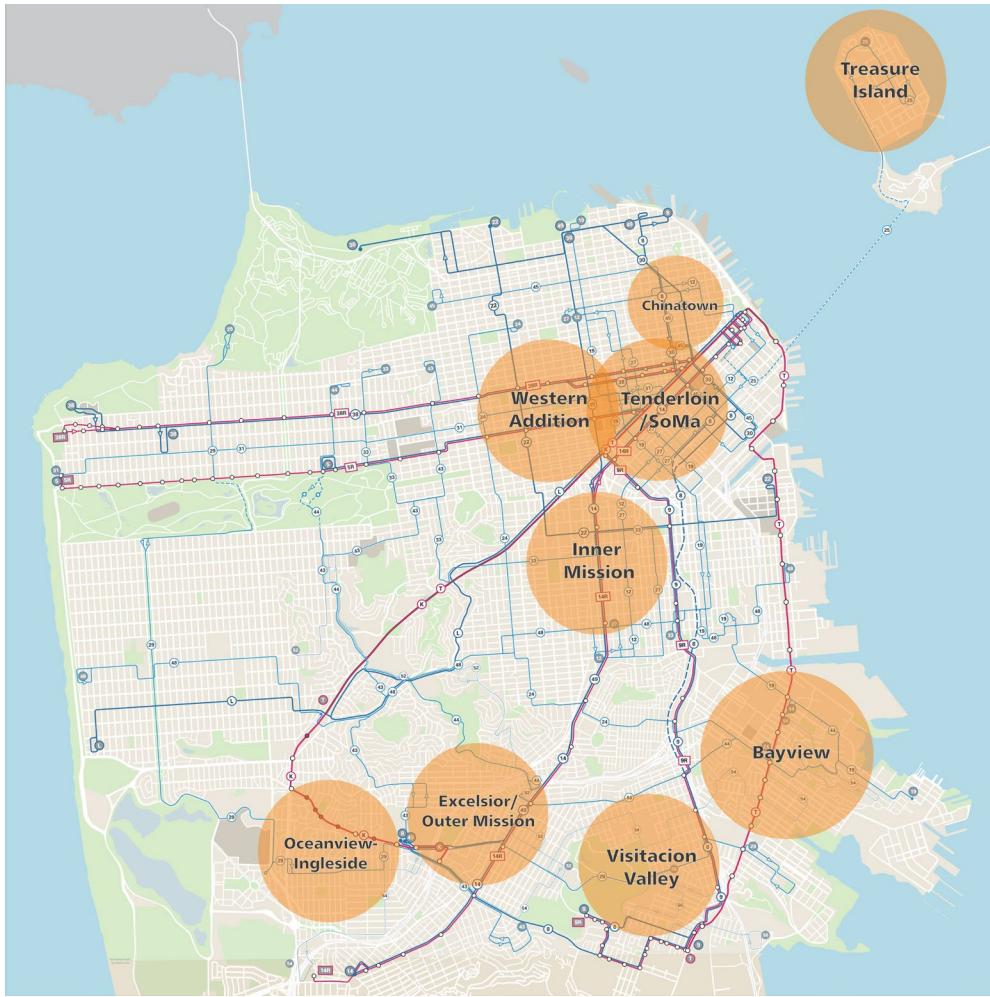
January 20, 2026

Advancing Equity Through Transit

Muni Service Equity Strategy is one component of how the SFMTA is advancing equity through transit service



Equity Strategy Background



Rooted in Muni Service Equity Policy

Builds on Title VI requirements

Neighborhood based approach with access for people with disabilities addressed city-wide

Policy developed in collaboration with transportation equity and affordable housing advocates

Ensures that investment in Muni system benefits people who rely on transit and need it most

Updated every two years and timed to inform the SFMTA's biennial budget

Equity Strategy Neighborhoods & Routes

Citywide Accessibility	8, 8AX, 8BX, 9, 9R, 14, 14R, 30, 31, 38, 38R, 49
Bayview	T, 15, 19, 23, 24, 29, 44, 54, 56, 91 Owl
Chinatown	1, 8, 8AX, 8BX, 12, 30, 45, 91 Owl
Excelsior-Outer Mission	8, 8AX, 8BX, 14, 14R, 29, 43, 44, 49, 52, 54, 91 Owl
Inner Mission	9, 9R, 12, 14, 14R, 22, 24, 27, 33, 48, 49
Oceanview-Ingleside	K, M, 29, 54
Treasure Island	25
SoMa-Tenderloin	12, 14, 14R, 19, 27, 31, 38, 38R, 49
Visitacion Valley	T, 8, 8AX, 8BX, 9, 9R, 29, 56, 90 Owl, 91 Owl
Western Addition	5, 5R, 6, 7, 21, 22, 24, 31

10 Years of Equity Strategy



FY17 & FY18

Focus on operationalizing equity policy

FY19 & FY20

Focus on outreach and program awareness

FY21 & FY22

Focus on all aspects of transit planning informed by equity principles

FY23 & FY24

Focus on applying equity strategy principles in Covid service recovery/expansion

FY25 & FY26

Focus on using equity strategy principles to respond to service needs cost-neutrally

Equity Strategy Update Contents

Transit Improvements

- Recap of transit improvements implemented on equity routes during previous budget cycle

Performance Data

- Review and analysis of transit performance metrics for equity routes

New Initiatives & Projects

- Summary of new initiatives and projects underway that further advance equity through transit

Budget Recommendations

- Recommendations for transit service based on projected funding levels in next budget cycle

Transit Improvements Recap

Examples of completed capital projects and service changes that improve transit safety and reliability

29 Sunset

- 29 Sunset Improvement project improved stop safety and travel time.
- Additional scheduled trips addressed school crowding.



M Ocean View

- M Ocean View Transit & Safety project provided safer boarding islands.
- Schedule adjustments improved reliability.



Performance Data Review

Examples of performance metrics analyzed in Equity Strategy updates



% Service Delivered

% of scheduled service filled
(runs filled)

% of scheduled hours delivered
(revenue hours)



% Trips Over Capacity

Trips with at least 5% of stops
over crowding capacity for
vehicle size



Headway Adherence

% of evenly spaced
arrivals



Travel Time & Access

Number of amenities and
destinations accessible to
equity neighborhoods

New Initiatives & Projects Underway

Advancing equity through transit service

Muni Equity Working Group

- First meeting held in February 2024, meet at least bi-monthly
- Members represent equity strategy neighborhoods and various transit dependent populations
- Focus on systemwide evaluation development
- Serve as sounding board for service proposals, i.e. Summer Service Cuts



New Initiatives & Projects Underway

Advancing equity through transit service

Systemwide Service Evaluation

- Applying equity strategy principles to systemwide evaluation framework
- Framework will be used to evaluate transit service and prioritize service changes
- Using performance and demographic data, including newly available onboard survey data, to develop data driven approach



Preview for Fiscal Year (FY) 27 & FY 28



- **Upcoming Budget Cycle**
 - Continue to apply equity strategy principles to cost-neutral service planning
 - Will return for board guidance on how to structure and scale service, i.e. process used for June service changes
- **FY 27 & FY 28 Equity Strategy Approval**
 - Return in Spring to present and approve strategy update as part of budget process

SPEED
LIMIT
30



Thank You

