## SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY BOARD OF DIRECTORS

## RESOLUTION No. 12-011

WHEREAS, The SFMTA provides transit shelters to ensure that transit customers have a comfortable area, protected from the elements, in which to wait for transit vehicles; and,

WHEREAS, Transit shelters fulfill an important way-finding function by making transit stops more visible and providing a hub for critical customer information and an environment in which senior customers and customers with disabilities can sit comfortably and wait for a transit vehicle; and,

WHEREAS, The SFMTA has, on occasion, received requests to remove transit shelters at certain locations; and

WHEREAS, The proposed transit shelter removal policy states the preference of the SFMTA to keep in place all shelters that have been installed and to pursue the placement of transit shelters at bus stops that lack this amenity, but the proposed policy also provides a process to address problem locations, including enforcement and replacement with a newly designed, more open shelter; and

WHEREAS, As part of the proposed policy, the SFMTA will only consider the removal of a transit shelter when either a hazardous situation or a disability access issue is identified and cannot be addressed through enforcement or an adjustment at the existing shelter site to improve access; and

WHEREAS, Under the proposed policy, a transit shelter will only be removed after a public hearing before a hearing officer and a final determination by the Director of Transportation after receiving the recommendation of the hearing officer and taking into consideration the needs of the community; now, therefore, be it

RESOLVED, That the Municipal Transportation Agency Board of Directors approves the proposed transit shelter removal policy.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of January 17, 2012.

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Secretary to the Board of Directors San Francisco Municipal Transportation Agency